1. Authored, scheduled and maintained network activities and MOPs to reach optimum operations levels.
2. Monitored and maintained network and software components according to established guidelines and best practices.
3. Planned and oversaw scheduled infrastructure upgrades and integration to respond to organizational demand.
4. Identified and categorized equipment issues, responding to calls-for-service to maintain NOC effectiveness.
5. Provided firewall and VPN management, [Type] security and incident response.
6. Orchestrated and led shared projects, collaborating with [Job title] to configure and maintain network monitoring thresholds.
7. Installed, supported and maintained company hardware and software infrastructure according to best practices.
8. Coordinated installation, testing and implementation of network operation equipment, physical facilities and infrastructure.
9. Oversaw network performance, making changes to boost overall efficiency and power.
10. Managed application patches, data backup, security changes and network configuration and replaced boards, changed servers and loaded and tested software applications.
11. Technically supported project planning team for development and implementation of proposals and solutions to address hardware and software problems and network emergencies.
12. Led meetings with departmental managers to review project status, propose changes and draft action plans.
13. Configured, managed and evaluated multi-protocol network elements for effective end-to-end communications.
14. Planned and designed projects and analyzed existing network systems and procedures to foster efficiency and effectiveness.
15. Demonstrated success in dealing with firewalls, IDS/IPS, SEIM, access control and load-balancing.
16. Developed network test and validation processes to maintain alignment with solution design.
17. Administered and prepared programs for IP addresses, developed network resources and trained support personnel to provide Tier I support to end users.
18. Protected forensic value of data and established monitoring and incident reporting and response procedures.
19. Developed strategies, budgets and deployment plans to inform and influence management and stakeholders.
20. Collaborated with [Job title]s in disaster planning, network backup and recovery process monitoring.